# Search ATOL holders

Locate information on businesses which hold ATOLs or are members of an ATOL Accredited Body

# ATOL details for: Hays Travel Ltd

Information as at: 07-Dec-2023 21:00

#### **Company details**

This ATOL holder is approved by the CAA as an Accredited Body. Both the Accredited Body and its members are able to sell ATOL protected holidays. The following information details both the Accredited Body and its members.

Company name: Atol number:

Hays Travel Ltd 5534

Address: Telephone:

Gilbridge House Keel Square Sunderland

Tyne and Wear, Tyne and Wear SR1 3HA

Trading names: Websites:

- <u>Haystravel.co.uk</u>

(http://Haystravel.co.uk)

## Advice for booking online

The website address(es) shown above have been provided to the CAA by the travel firm that holds the ATOL.

If you are aware of a different website relating to this company or business showing flight inclusive holidays then please contact us.

If you are thinking of booking a flight or flight inclusive holiday on any website then you should look for the ATOL protected logo and ATOL number. The name of the business that is operating the website should be available on that website. Before booking use the 'Check an ATOL' facility to check by name or ATOL Number to confirm the business holds an ATOL.

If you are aware of any website advertising a flight or flight inclusive holiday but cannot find an ATOL number then please contact us.

You can contact us at: atolcompliance@caa.co.uk (mailto:atolcompliance@caa.co.uk).

### **Checking you are ATOL protected**

Some holiday and travel arrangements purchased from these websites may not be ATOL protected, since travel firms may also sell travel arrangements that are not protected by the scheme.

If you are covered by the ATOL scheme, when you buy an ATOL protected air holiday or flights, you should receive an ATOL Certificate from the travel firm confirming all the arrangements you have booked, the price and your protection under the ATOL scheme. This will either be handed to you or immediately e-mailed or sent in the post.

If you are unsure whether you are covered, you should check with the firm before you book.